**Support Services**

**Local Authority Early help and SEND.**

**Children Centres** offer a variety of play and development opportunities, health advice and guidance, support and parenting advice. Services may include:

* Crèches to support adult education and respite.
* Antenatal and post-natal care, including midwife appointments, health visitor advice drop-in, baby massage.
* Advice from a range of professionals such as Citizen’s Advice Bureau (CAB), health visitors, Children Centre Support Workers, Family Support Workers and Early Year SEND support.
* Stay and play sessions for parents/carers and their children to help with social development and school readiness.

\***Children Centre Support Workers** (level 2 – Universal Plus) work with children, young people and families/carers who have additional unmet needs, who may need extra support to thrive. (Refer through MARS)

\***Family Support Workers** (level 3 –Partnership Plus) work with families experiencing a range of challenges such as debt, housing issues, domestic violence, poor mental or emotional health, substance misuse, anti-social behaviour and neglect. They do this through home visiting and assessment of a family’s needs. (Refer through MARS)

\***Youth Service** offers a range of support, from one-to-one sessions to help young people to address specific difficulties to targeted group work and wider group based interventions and activities, all delivered by professionally qualified youth workers. This includes Warrington Youth Drug and Alcohol Service. (Refer through MARS)

\***Parenting Programmes** – Evidence Based Parenting Programmes are run by the parenting leads to support parents from birth onwards. (Refer through MARS)

To access the MARS form you will need to follow the link and register for an account. [**https://my.warrington.gov.uk/service/Multi\_Agency\_Request\_for\_Services**](https://my.warrington.gov.uk/service/Multi_Agency_Request_for_Services)

**Early Help Support Team**

**01925 443136**

**earlyhelpsupport@warrington.gov.uk**

**Information, guidance and support around the Early Help Assessment Process to professionals who are working with children, young people and their families.**

|  |  |
| --- | --- |
| **West*****Great Sankey & Little Star’s Children’s Centre: 01925 443444*****Locality Manager: Suzie Humphreys.****Early Help Team Manager (Children’s Centres): Sarah Dumencic.****Early Help Team Manager (Family Support): Amy Bradley.****Early Help Team Manager (Youth): Nicholas Rosfield** **Parenting Lead: Sam Walker****sam.walker@warrington.gov.uk** | **West Health Visiting Team:****01925 867928** |
| **East** ***Sandy Lane & The Orchards Children’s Centre: 01925 443444*****Locality Manager: Carlie Mills****Early Help Team Manager (Children’s Centres): Gaynor Lloyd****Early Help Team Manager (Family Support): Ann Peacey****Early Help Team Manager (Youth): Craig Thomason** **Parenting Lead: Sarah Lound****sarah.lound@warrington.gov.uk** | **East Health Visiting Team:****01925 843868** |
| **South*****Westy & Sunshine Children’s Centre: 01925 443444*****Locality Manager: Julie Sheppard.****Early Help Team Manager (Children’s Centres): Carla Winstanley.****Early Help Team Manager (Family Support): Louise Donaldson.****Early Help Team Manager (Youth): Sara Weigh.****Parenting Lead: Suzanne Clements****suzanne.clements@warrington.gov.uk** | **South Health Visiting Team:****01925 867908** |
| **Warrington Play and Sensory Centre****Telephone: 01925 817347**[**http://www.warringtonsensorycentre.org/**](http://www.warringtonsensorycentre.org/) | **Warrington Play and Sensory Centre is a purpose built activity centre for disabled children and adults or those with special needs.** |
| **SEND Team****Provides Quality Support for all Early Years Providers.****Support with Early Years Funding.****Area SENDCO – provide training, advice and support to settings.****SEND outreach – provide setting support.****Early Years SEND Support – support for children not accessing early years setting, either in a home or group setting.****sendsupportearlyyears@warrington.gov.uk** |  |
| **SENDIASS (SEND information, Advice and Support Service)**[**http://www.warringtonsendiass.co.uk/home-page.aspx**](http://www.warringtonsendiass.co.uk/home-page.aspx)**07899 062236 or 07929 178659** | **Help and advice for parents, carers and young people with special educational needs and disabilities aged 0-25 in early education settings, schools and colleges.**  |

**Ask Ollie-Local Offer**

**Supports parents and carers of children and young people.**

<https://www.mylifewarrington.co.uk/kb5/warrington/directory/localoffer.page?localofferchannel=0>

**SEND – wider support.**

|  |  |
| --- | --- |
| **Addvanced Solutions**[**https://www.addvancedsolutions.co.uk/home.html**](https://www.addvancedsolutions.co.uk/home.html)**01925 320863** | **Community Network which encourages, equips and empowers children, young people and their families living with neurodevelopmental conditions, specific learning difficulties and associated mental health needs.****(You do not need a diagnosis to access support).**  |
| **Alder Hey Hospital Transport - Support with Costs**[**https://alderhey.nhs.uk**](https://alderhey.nhs.uk)**0151 293 369** | **Help with travel costs to health appointments** |
| **Autism Support / WAND****07708 599 276****wandsgroup2018@gmail.com** | **Warrington Autism Neurodiversity group may be able to help or wandsgroup2018@gmail.com they offer volunteer service and group support.** |
| **National Autistic Society (Warrington Branch)**[**Warrington (autism.org.uk)**](https://www.autism.org.uk/what-we-do/branches/warrington) | **Provides advice and guidance, help and support.** |
| **Bear Care Respite****REFERRALS@BEARCARESERVICES.CO.UK****01942 926263 (Chloe)** | **Respite / Emergency Short Breaks** **Bear Care Services Limited – provide 28 day crisis holiday respite in a barge or 6 berth caravan.** |
| **WARPAC (Warrington Parents and Carers)****Email:** **warrpac@gmail.com****Facebook:** [**www.facebook.com/Warrpac**](http://www.facebook.com/Warrpac)**Tel: 07376 722719** | **“We want to be the voice of disabled children and their families in Warrington. Our aim is to raise issues and make sure they are listened to and acted upon. We are working to support and connect families in Warrington – both newly diagnosed and existing.****It’s important that as many families as possible get involved, attend meetings or join online.”** |
| **Warrington Disability Partnership (WDP)****Tel: 01925 240064****<https://www.disabilitypartnership.org.uk>** | **Internationally acclaimed user led charity which supports disabled people and people living with long term health conditions.** |
| **Families United (FUN)** **Email:** **familiesutd@yahoo.com**[**Families United Warrington | Supporting Warrington Children**](https://familiesunited.org.uk/) | **Support for children with SEND and their families, including the opportunity for the whole family to attend a variety of local activities and trips that are suitable for each member.** |
| **Contact (For families with disabled children)**[**Contact - for families with disabled children | Contact**](https://contact.org.uk/) | **Supporting families, offering guidance and advice on subjects such as Early Years Support, Benefits and Tax Credits, Education and Learning.** |
| **Macintyre**[**Support in Cheshire | MacIntyre (macintyrecharity.org)**](https://www.macintyrecharity.org/find-support/cheshire-services/) | **Providing learning and support for children, young people and adults with learning disabilities** |
| **SEND In The Wolves**[**https://warringtonwolvesfoundation.com/send-in-the-wolves/**](https://warringtonwolvesfoundation.com/send-in-the-wolves/) | **Closed session in partnership with Warrington Borough Council and Warrington Play and Sensory Centre, SEND in the Wolves provides children who have profound and multiple learning disabilities an opportunity to attend a holiday club.** |
| **Warrington Youth Zone-Buddy Up****01925 977277****Email:** **info@wyz.org.uk**[**Buddy Up - Warrington Youth Zone**](https://warringtonyouthzone.org/young-people/buddy-up/) | **Buddy Up is a truly magical befriending project which supports children and young people with additional needs, who are at risk of becoming socially isolated.** |

**Housing/Furniture/Legal**

|  |  |
| --- | --- |
| **Citizen’s Advice Bureau (CAB)****CAB visit the Children’s Centres on fixed days each week. Contact the centres for days and times.****https://www.citizensadvice.org.uk/****0300 3309091****admin@warrington.cabnet.org.uk** | **Free advice on debt and money, benefits, housing, immigration, law and courts.** |
| **Homeless and Housing Advice****01925 246868****housingadvice@warrington.gov.uk****Homelessness Emergency Out of Hours Service****01925 444400** | **Homelessness and Housing Services for people in housing need or who need general housing advice.** |
| **Warrington Housing Association/Warrington Home Information and Improvement Agency****01925 246810****admin@wha.org.uk** | **Warrington Home Information and Improvement Agency is a non-profit advisory service for older, disabled or vulnerable people and families on low incomes who own their own homes or live in private rented accommodation and wish to repair, improve or adapt their homes.** |
| **Your Housing Group Vulnerable Tenant Support Scheme (VTSS)****01925 592800**[**http://www.yourhousinggroup.co.uk/**](http://www.yourhousinggroup.co.uk/) | **Provides wide range of support services to vulnerable residents, owing to age, illness or disability, to help sustain their tenancies.** |
| **Local Support Scheme**[**https://www.warrington.gov.uk/benefits**](https://www.warrington.gov.uk/benefits) | **Families can self-refer/professionals can refer on their behalf for support with one off payment and help with household goods such as beds, washing machine etc. Eligibility is on website.** |
| **Torus Housing Association (Was Golden Gates Housing).****0800 678 1894****Email -** **info@torus.co.uk**[**Torus - My Torus**](https://my.torus.co.uk/my-torus) | **Warrington’s largest housing association.** |
| **Care UK****https://www.facebook.com/groups/careukcharity**  | **Poverty/Household items - Shop in Cockhedge Centre Warrington and Northwich on Chester Way** |

**Cost of living support**

[**Support Organisations | warrington.gov.uk**](https://www.warrington.gov.uk/cost-living-support/support-organisations)

**Follow above link for information about the following categories:-**

* **Food support**
* **Energy support**
* **Financial support**
* **Childcare support**
* **Practical support**

[**Help for Households - Get government cost of living support**](https://helpforhouseholds.campaign.gov.uk/)

|  |  |  |
| --- | --- | --- |
| **BBC Children in Need Emergency Essentials Programme / Family Fund** | **Poverty** | [**BBC Children in Need Emergency Essentials Programme - Family Fund Business ServicesFamily Fund Business Services (familyfundservices.co.uk)**](https://www.familyfundservices.co.uk/emergency-essentials/) **(they can help with everything from cookers, to wardrobes, to beds)** |

**Mental Health**

|  |  |
| --- | --- |
| **CAMHS****CAMHS 01925 575 904 (child mental health)** | **Mental Health (CHILD)** |
| [**Happy OK Sad (warrington.gov.uk)**](https://happyoksad.warrington.gov.uk/)**Includes details of Bereavement support.**  | **Lists both local and national organisations who offer free advice, information or support on issues relating to mental health, money and debt. There are sections for adults/children and young people/frontline workers/older people.**  |
| [Support directory | warrington.gov.uk](https://www.warrington.gov.uk/happy-ok-sad/hos-directory) | **Support directory offers a lot of support: Domestic abuse, gambling and mental health, menopause, money and debt, social media and mental health, suicide, military veterans, eating disorders, exams and many more** |
| **Local, 24/7 Mental Health Crisis Line****Call – 0800 051 1508** | **The local Mental Health Crisis Line is:*** **Available 24 hours a day, seven days a week.**
* **For people experiencing a mental health crisis, who need urgent support.**
* **For people concerned that a friend or family member is in a mental health crisis.**
* **For people of all ages, including children and young people.**
* **Free to call.**
 |
| **Warrington Well-Being Service****01925 248460****Email:** **warringtonwellbeing@warrington.gov.uk** | **Wellbeing is about having a good quality of life. Many different issues can affect your wellbeing - worries about money, feeling stuck in a rut, or maybe wanting help to change, like quitting smoking.****The Warrington Wellbeing Team can help you get the information and support you need to start feeling back on track. They can provide some personal advice, or they help get support from an expert.** |
| **Wakefield House** **01925 666647** [**www.nwbh.nhs.uk**](http://www.nwbh.nhs.uk/) | **Adult metal health crisis team and recovery team.****Self-referral in crisis or via GP referral.** |
| **Young Minds****0808 8025544 (Parent Helpline)**[**YoungMinds - children and young people's mental health charity**](https://youngminds.org.uk/) | **Providing expert knowledge to professionals, parents and young people through a Parents' Helpline, online resources, training and development, outreach work and publications.** |
| **Talking Matters Warrington** **01925 401720**[**https://www.mhm.org.uk/talking-matters-warrington**](https://www.mhm.org.uk/talking-matters-warrington) | **Self-referral.****If you are aged 16 & over, are registered with a Warrington GP and are experiencing a mental health difficulty which is affecting your daily living, employment or health Talking Matters Warrington may be of benefit to you.** |
| **Papyrus**[**HOPELINE247 | Papyrus UK | Suicide Prevention Charity (papyrus-uk.org)**](https://www.papyrus-uk.org/papyrus-HOPELINE247/)**0800 068 4141** | **UK charity dedicated to the prevention of young suicide and the promotion of positive mental health and emotional wellbeing in young people.** |

**Drug and Alcohol**

|  |  |
| --- | --- |
| **Alcohol Change UK****Mike Ward, Senior Consultant, Alcohol Change UK****Mike.Ward@alcoholchange.org.uk****07775 743324** | **Alcohol Misuse** |
| **CGL Pathways** [**Pathways to Recovery drug and alcohol help Warrington (changegrowlive.org)**](https://www.changegrowlive.org/pathways-to-recovery-warrington/info)**01925 415176 (out of hours 07919558644)****Email:** **warringtonsms@cgl.org.uk** | **How we can help you****“We believe that everyone has the potential to change, and we never give up on you even when maybe you have given up on yourself. Our team will work with you to help you to regain control of your life, tackle your problems and reach your goals, no matter how long it takes. Everyone is an individual and may require different types of support to reach their goals. Our aim is to give you those options and different pathways to recovery.”** |
| **Footsteps**[**Footsteps Support for Drugs and Alcohol abuse | FootSteps (footstepsforfamilies.org.uk)**](https://www.footstepsforfamilies.org.uk/)**01925 244524** | **Support to family members or anyone who is affected by somebody else’s substance misuse.****Footsteps offer our support service to children and young people from the age of 4 years through to grandparents.** **They also have a service that that they offer to those using drugs and/or alcohol.** |
| **Warrington Young Persons Drug and Alcohol Service.** | **Referral into services using a MARS.** |

**Other**

|  |  |
| --- | --- |
| **Home Start**[**Homestart | A leading family support charity (homestart-warrington.org.uk)**](https://homestart-warrington.org.uk/)**01925 652320** | **Supporting vulnerable families, must have a child under 5 to qualify for support.** **Families can self-refer (form on website) or professionals can refer a family.** |
| [**Targeted Youth Services - Warrington Youth Zone**](https://warringtonyouthzone.org/young-people/targeted-youth-services/)[**Home - Warrington Youth Zone**](https://warringtonyouthzone.org/)**info@wyz.org.uk****01925 977277** | **Safe, inspiring place for young people aged 7-19 and up to 25 for those with additional needs, to spend their leisure time. Open 7 days a week with just 50p per visit.****Also offers 1:1 and group targeted support.** |
| **CFAB (Children and Families Across Borders) -** **Trafficking / Child Services Abroad****020 7735 8941****Mon-Fri 10:00 - 15:30** | **Free advice on:****◾Family Reunification Support****◾Trafficking****◾Police Checks****◾Child Protection Alerts** |
| **Natalie Bennett****Natalie.Bennett@dwp.gov.uk**[Employment support | warrington.gov.uk](https://www.warrington.gov.uk/employment-support) | **DWP Supporting Families Employment Adviser****Employment support**  |

**Domestic Abuse**

|  |  |
| --- | --- |
| **Refuge-Warrington Independent Domestic Violence and Abuse Service**[**Refuge – For women and children. Against domestic abuse.**](https://refuge.org.uk/)**01925 243359****WarringtonIDVAservice@refuge.org.uk** | **Supporting women and men experiencing domestic abuse in Warrington.** |
| **National Domestic Abuse** **Helpline 0808 2000 247** [**Home | Refuge National Domestic Abuse Helpline (nationaldahelpline.org.uk)**](https://www.nationaldahelpline.org.uk/) | **Freephone, 24-hour helpline** |
| [Home - Women's Aid (womensaid.org.uk)](https://www.womensaid.org.uk/) |  |
| [Male Victims of Domestic Abuse – Please call 01823 334244 to speak to us confidentially - (mankind.org.uk)](https://www.mankind.org.uk/) |  |

**Other useful numbers**

**Child Development Centre 01925 867 867**

**Children’s Services (MASH) 01925 443322 / 01925 444400 (out of hours)**

**Complaints** **contact@warrington.gov.uk**[**https://www.complaintsdepartment.co.uk/warrington-borough-council/**](https://www.complaintsdepartment.co.uk/warrington-borough-council/)